

REMARKS

This Amendment is in response to the Office Action dated January 19, 2006. Claims 1-7 are pending. Claims 1-7 are rejected. Claims 1-7 have been canceled. Claims 8-48 have been added. Accordingly, claims 8-30 remain pending in the present application.

Claims 1-7 are rejected under 35 USC 101 for nonstatutory subject matter. Claims 1-7 have been canceled, thus their rejection is moot.

Claims 1-7 are rejected under 35 USC 103(a) as being unpatentable over Reid et al in view of Nagafushi, and further in view of Yamamoto, Olster, and Savitch. Claims 1-7 have been canceled, thus their rejection is moot.

Applicant submits these cited references do not teach or suggest newly added claims 8-30. None of the cited references relate to process data management. Instead, they relate to diagnosis of machine malfunctions, i.e., review of received diagnostic data to determine recovery methods.

More specifically, Reid discloses condition monitoring among networked machines in which a diagnosis of the condition of the machine, or machine malfunction, is enabled by vibrational input. Nagafuchi discloses an operation control system for diagnosing a faulty power generating facility and provides a means for automatically generating the information needed for repair. Yamamoto discloses a method and device for repair of defective portions of a substrate, and a data sorter for grouping data by type. Olster discloses an apparatus and

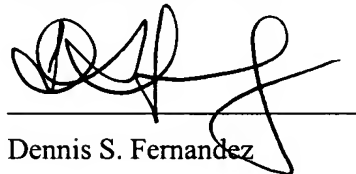
method for mapping surfaces of an object, structure, or vehicle using GPS. Savitch discloses a switch statement where a choice of information to be viewed is entered.

In contrast, the claimed invention relates to management of data during the process of analyzing a problem. The claimed invention is projective, not diagnostic. Through the recited elements, the claimed invention provides a computer implemented method and system for passively and actively collecting information to enable users to coordinate problem analysis. The claimed invention thus provides a guidance framework using natural language, optimizing future decision-making based upon past knowledge.

Therefore, the cited references do not teach or suggest the combination of elements as recited in newly added claims 8-30.

Applicants respectfully submit that claims are in condition for allowance, and thus, reconsideration of the rejections is requested.

Respectfully submitted,



Dennis S. Fernandez

Reg. No. 34,160

Date: 7/19/06

Address: **FERNANDEZ & ASSOCIATES LLP**
Patent Attorneys
1047 El Camino Real
Menlo Park, CA 94025

Customer No: **22877**

Phone: (650) 325-4999
Fax: (650) 325-1203
Email: iploft@iploft.com